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910 124

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WWW."service_provider".com/IPCentrex/registration - 908

"SERVICE PROVIDER" IP CENTREX REGISTRATION

Welcome to (Service Provider's) IP Centrex Softphone Registration

ENTER TELEPHONE NUMBER

ENTER PASSWORD

SEND CANCEL

FIG. 2

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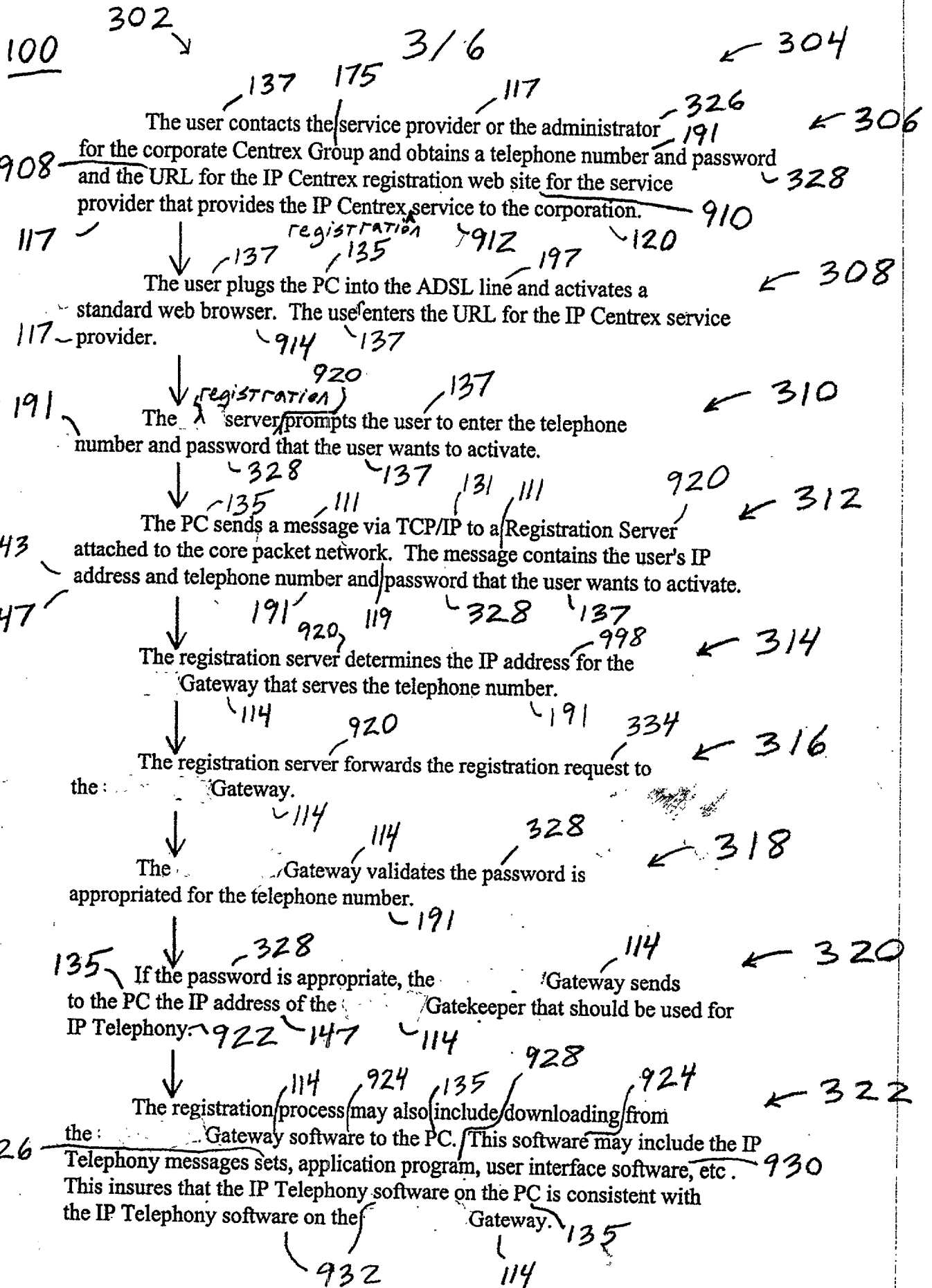
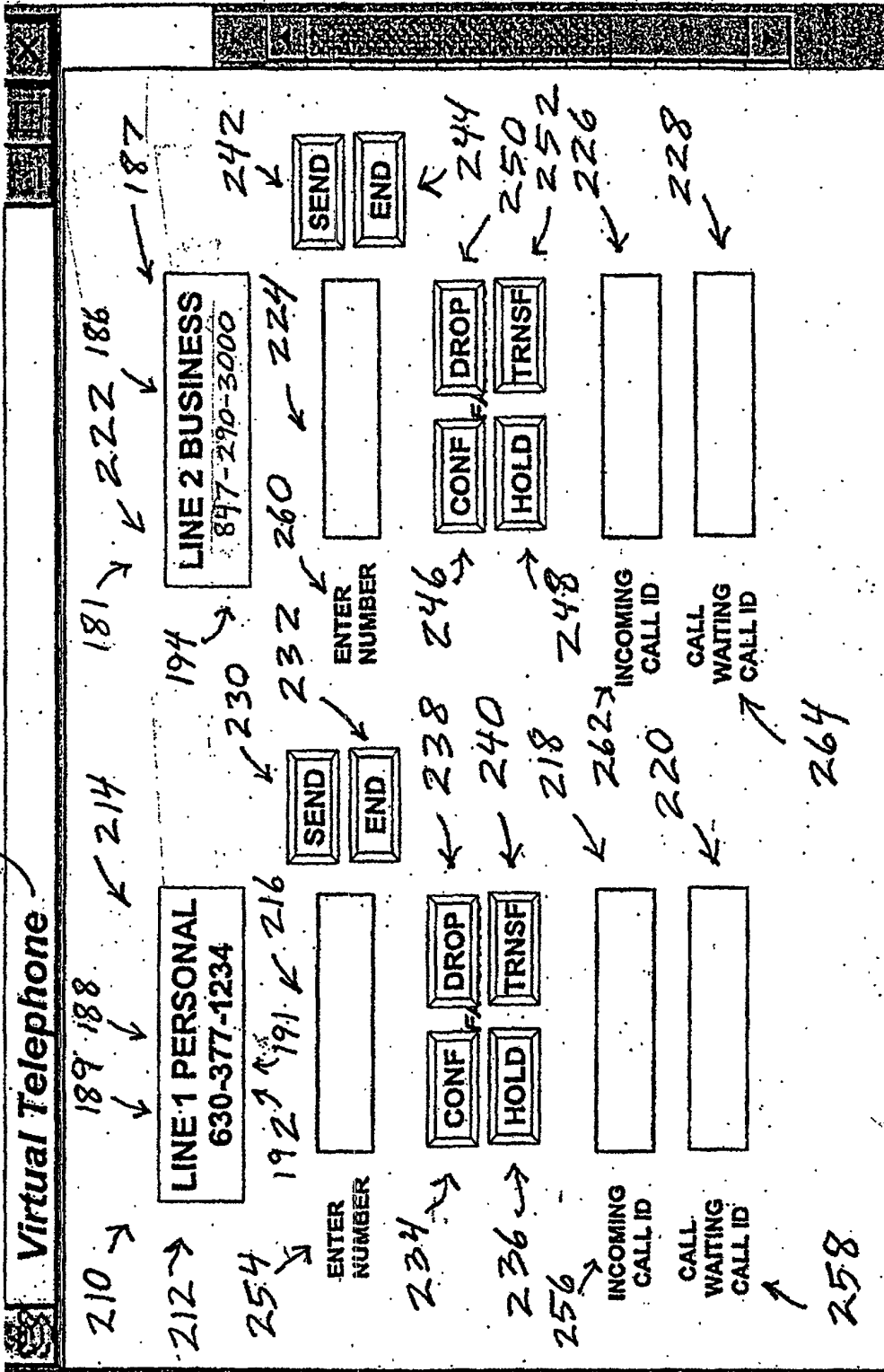


FIG. 3

100 103 124 904 132 202 204 206 208 210 212 214 216 218 220 222 224 226 228 230 232 234 236 238 240 242 244 246 248 250 252 254 256 258 260 262 264 266 268 270 272 274 276 278 280 282 284 286 288 290 292 294 296 298 300 302 304 306 308 310 312 314 316 318 320 322 324 326 328 330 332 334 336 338 340 342 344 346 348 350 352 354 356 358 360 362 364 366 368 370 372 374 376 378 380 382 384 386 388 390 392 394 396 398 400 402 404 406 408 410 412 414 416 418 420 422 424 426 428 430 432 434 436 438 440 442 444 446 448 450 452 454 456 458 460 462 464 466 468 470 472 474 476 478 480 482 484 486 488 490 492 494 496 498 500 502 504 506 508 510 512 514 516 518 520 522 524 526 528 530 532 534 536 538 540 542 544 546 548 550 552 554 556 558 560 562 564 566 568 570 572 574 576 578 580 582 584 586 588 590 592 594 596 598 600 602 604 606 608 610 612 614 616 618 620 622 624 626 628 630 632 634 636 638 640 642 644 646 648 650 652 654 656 658 660 662 664 666 668 670 672 674 676 678 680 682 684 686 688 690 692 694 696 698 700 702 704 706 708 710 712 714 716 718 720 722 724 726 728 730 732 734 736 738 740 742 744 746 748 750 752 754 756 758 760 762 764 766 768 770 772 774 776 778 780 782 784 786 788 790 792 794 796 798 800 802 804 806 808 810 812 814 816 818 820 822 824 826 828 830 832 834 836 838 840 842 844 846 848 850 852 854 856 858 860 862 864 866 868 870 872 874 876 878 880 882 884 886 888 890 892 894 896 898 900 902 904 906 908 910 912 914 916 918 920 922 924 926 928 930 932 934 936 938 940 942 944 946 948 950 952 954 956 958 960 962 964 966 968 970 972 974 976 978 980 982 984 986 988 990 992 994 996 998 1000



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FIG. 5

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The user activates the Multi Call Appearance Virtual Telephone application software program on the PC.

420 → 137 329 135 115 216 188 408
The user enters the called number into the "Enter Number" field for personal line or the "Enter Number" field for the business line.

137 224 142 186 230
The user clicks on the "SEND" button for the corresponding call appearance.

420 102 147 412
The PC application program looks up in memory the IP address for the VoIP Gateway of the corresponding call appearance.

114 135 184 182 422 428 414
424 The PC formats a H.323 call request message that contains "Enter Number" information and has a destination address of the corresponding VoIP Gateway. The source address of the message is the IP address of the PC.

428 422 426 147 135 118 416
The PC sends the H.323 message to the VoIP Gateway over the IP Network.

135 114 422 418
The VoIP Gateway receives the H.323 message and initiates a standard H.323 call setup sequence with the PC.

↑ ↑
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The call request message also contains the phone number of call appearance ~182 that initiated the call request. ~184

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FIG. 6

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The VoIP Gateway detects a request from a switch to complete an incoming call to an analog line or ISDN line served by the VoIP Gateway. If the request is to an analog line, the VoIP detects ringing current on the line. If the request is to an ISDN line, the VoIP receives a Q.931 call request message.

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The VoIP Gateway looks up in memory the IP address for the VoIP H.323 end point (virtual telephone) that corresponds to the analog or ISDN line port on the VoIP Gateway.

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The VoIP Gateway generates a H.323 call set up request message. The IP destination address is the IP address of the user's PC. The IP source address is the IP address of the VoIP Gateway. The call request message contains the incoming caller ID information, if available.

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The call set up request message is sent to the PC over the IP network.

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The PC receives the message and sends the message to the Multi Call Appearance Virtual Telephone application program.

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The program looks at the IP source address and determines which call appearance should be used for the incoming call.

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The program generates ringing (or other alerting sound) and displays the incoming caller ID information in the "Incoming Call ID" field of the appropriate call appearance.

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The user answers the call by clicking on the "SEND" box on the appropriate call appearance.

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The PC and VoIP Gateway then proceed with standard H.323 VoIP call set up message sequence.

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